I am a specialist at bridging the gap between business managers and IT professionals, among the rare group of people who can translate business needs to the IT staff and the mid to high levels of technical information to the business users. I excel at identifying execution steps, building processes and diagrams with detailed instructions for use.

I am passionate about helping people do tasks more efficiently and am always looking for a better way to solve problems. My experience as a Senior Services Technician combined with my double B.S. Degree in Business Management & Technology: Concentration in Business Applications and B.S. Degree in Business Management & Technology (with Honors) has given me the foundation necessary for success as a Research Analyst I/II.